



550 N. Golden Circle Suite B  
Santa Ana, CA 92705

Santa Rosa Highlands HOA  
24267 Bay Laurel Avenue  
Murrieta CA 92562.

Attention: Santa Rosa Highlands HOA Residents

Subject: Company Introduction

Dear Residents,

We are pleased to introduce ourselves as your new Courtesy Patrol service provider. We are looking forward to providing you with the same level of exceptional customer service we are recognized by. USGI prides itself as one of the leaders in the Courtesy Patrol and public safety industry. We provide well trained officers along with the latest technology and equipment allowing us to give our clients the best service possible. The main purpose of our presence is to provide a measure of peacefulness for you and your community. This includes enforcement of rules and regulations as described by the property management.

**Our Courtesy Patrol services include but are not limited to:**

- Any act which could result in the physical harm to persons or property.
- Use of loud or obscene language or gestures.
- Blocking fire exits or stairways.
- Shouting, horseplay, throwing of any type of debris, or disorderly conduct of any nature.
- Inconsiderate neighbors' disturbances.
- Suspicious person(s) or vehicle(s) on property.
- Disturbances at any of amenities.

Contact our 24/7 Courtesy Patrol Dispatch center at  
1-855-787-5263 **Ext #1**

In cases where there is an **immediate threat to Property or Life FIRST DIAL 911.**  
**WITH YOUR COOPERATION, WE HOPE TO KEEP SANTA ROSA HIGHLANDS HOA A  
PLEASANT PLACE TO LIVE.**

Sincerely,  
USGI

cc:, KEYSTONE MANAGEMNET  
(951) 491-6866



PPO#119794